Hello All!

Wasn’t that a great Joint Meeting? Our MLGSCA colleagues treated us to a beautiful hotel and wonderful weather. The program was excellent, and I learned so much from networking with other participants. The highlight of our Business Meeting at the Joint Meeting was the awarding of the 2005 NCNMLG Award for Professional Excellence to Anne Shew. Anne was unable to attend the meeting, so the award will be given to her at our Spring Dinner at Spenger’s Restaurant on April 26, 2005.

Our next meeting will be a Tri-Chapter Meeting hosted by the Pacific Northwest Chapter, October 2006 in Seattle. There won’t be a Joint Meeting in 2007, but we will be looking for ways to celebrate NCNMLG’s 60th anniversary that year. We will resume our Joint Meeting schedule in February 2008, when we will host in Las Vegas. Florence Jakus and other Nevada colleagues are currently working to identify a hotel.

CE Chair, Cindy Perkins and I reviewed the CE classes and presentations at the Joint Meeting and decided that we felt most challenged by EBM – what it is, what we need to know as librarians, and how we can introduce it to our institutions. Of course there are many of you who are already EBM aficionados, but there are still a sizable number of us who feel a little apprehensive about it. To allay those fears and provide us with the knowledge we need to move forward with EBM in ways that are appropriate for our varied workplaces, Rochelle Minchow taught “Librarian/Physician Partnerships: The Challenge of Evidence-Based Medicine” on April 12, 2005 at UC Davis. The evaluations from the 25 participants indicated that the class was well-received.

As of March 4, 2005 our eBay Auction Project is live! Kudos to Sara Pimental and the Auction Committee; and special thanks to Treasurer Tilly Roche for persevering through all of the convolutions necessary to obtain a PayPal account for our chapter. Now that we are major eBay players, we need something to auction! It’s time to start cleaning out those closets and sorting through all those treasures. The directions for participating in the auction are elsewhere in this issue. In addition, perhaps we can ask Sara to give us a demonstration at one of our business meetings. The proceeds from the auction will be used to help fund NCNMLG programs and projects.

Thanks to our Webmaster, John Ward, the NCNMLG web site has been moved to a hosting service called GoDaddy.com.

(Continued on p. 2)
Our new web address is www.ncnmlg.org. The listserv will remain the same. John will now start working on updating the web site. If you have any ideas about new content or better ways to represent the existing content, contact John at jdward@ucdavis.edu. John will also be working with Membership Chair, Kristi Wessenberg, to develop an online membership directory.

The new Colleague Appreciation Program (CAP) was off to a good start at the Joint Meeting. Awards and Honors Committee Chair, Julia Kochi and committee members, Mary Buttner and Candace Walker mounted a display near the registration desk that advertised the program. If you would like to thank someone for their work on a committee, to congratulate them on a promotion, or just to acknowledge their helpfulness, consider donating money to the chapter in their name. They will receive a certificate and their name will be listed on a display at the next Joint Meeting. Proceeds from CAP are used to fund the NCNMLG Professional Development Grant.

The Nominating Committee did a fine job of providing us with an excellent slate of candidates. Congratulations to our newly elected officers.

Lastly, our Transition Meeting will be held at Chiron Corporation in Emeryville on Friday, June 10, 2005, 9:00am-3:00pm. The Transition Meeting gives the outgoing and incoming executive boards a chance to meet and exchange information, and to plan for the upcoming year.

Editor's Note

Greetings!

This Newsletter combines Jan/Feb and March/April issues together into one. Highlights of this issue include the recognition of Anne Shew’s professional excellence, the launch of the E-Bay auction for fund raising, introduction of new NCNMLG Colleague Appreciation Program and Professional Development Grants program, and Joan Fierberg’s retirement from the Barnett-Briggs Medical Library at the San Francisco General Hospital Medical Center.

A special congratulation goes to Anne and Joan!

I am grateful to have Jo Anne Boorkman and Jeri Bodeker share with us their story as a mentor and mentee.

Next issue will feature Karen Butter’s journey as a mentor and David Owen’s article “Does Google search PubMed?”

I look forward to seeing you at the MLA meeting.

Min-Lin E. Fang, MLIS
fang@library.ucsf.edu
415-476-3397

NCNMLG 2005 Election Results

Submitted by Julie Haugen
Chair, NCNMLG Nominating Committee

The members of the NCNMLG Nominating Committee, Keir Reavie, Anne Shew and I, thank the members who volunteered to run for office in this year's election. You provided the membership with a slate of qualified and enthusiastic candidates.

After counting 98 valid ballots, the Committee is happy to announce the NCNMLG Officers for 2005-2006:

Vice-President/President-Elect: David Brown
Secretary: Mina Davenport
Treasurer: Tilly Roche
Nominating Committee Chair: Pam Murnane
Member: Eve Melton
MLA Nominating Committee Nominee: Karen Butter
MLA Chapter Council Representative: Terri Malmgren
Alternative: Vickie Sanders

The Nominating Committee thanks everyone who voted in this year's NCNMLG Election! Your support helps to ensure NCNMLG's vitality as an organization.
2005 NCNMLG Award for Professional Excellence

Submitted by Julia Kochi
Chair, Award and Honors Committee

Anne Shew was announced as the recipient of the 2005 NCNMLG Award for Professional Excellence at the chapter meeting at this year’s Joint Meeting.

Anne has been an active member of NCNMLG since the early 1970s. During this time she served as President in 1982/83, Newsletter editor in 1986/87, and PSRML representative from 1988-91. During her tenure as President, the Union List of Serials was established, and Anne served on the Union List Committee for a number of years in a variety of positions. She was instrumental in the development of the Documentation Committee, which is responsible for reviewing all NCNMLG documents for accuracy and consistency. Her most current service to the organization has been as a member of the 2004/05 Nominating Committee and the Credentialing Liaison since 2002.

In addition to her service to NCNMLG, Anne was one of the founding members of the San Francisco Biomedical Network. She has been a member of the Executive Committee many times over the year and has served both as Coordinator and Secretary. Her publications include the article “Unique Medical and Surgical Firsts in San Francisco” in the March 2003 issue of San Francisco Medicine.

Anne continues to grow as a librarian and became Library Director at California Pacific Medical Center in 2004. There she eagerly took on the new challenge of a greatly expanded role with increased visibility and has continued to grow and develop her skills as a librarian and the webmaster for the institution's websites.

Beyond her enthusiasm for and service to her profession, Anne has led a full life. Anne was recognized particularly as a mentor, colleague, and inspiration to many. A person of many facets, Anne is devoted to family, community, and service.

The Awards and Honors Committee wishes to express its gratitude to everyone who submitted a nomination this year. The Chapter is very lucky to have such an abundance of excellent colleagues!

NCNMLG E-Bay Auction Now Underway

Submitted by Sara Pimental
Chair, E-Bay Auction Task Force

The NCNMLG E-Bay auction finally began on March 1 and will run through the summer. Our first item - one of a kind Hospital Librarian T-shirt was sold! Take a look around your homes and libraries and get rid of all those unwanted items!

We can only have so many emails listed for the PayPal account and we've about reached our limit. If you have any items to sell please send me an image (.jpg) and a description and I will post it for you. Please follow through the selling instructions below. If you have any questions, you may contact any member of the E-Bay Task Force:

Sara Pimental  sara.pimental@kp.org  510-271-2360  
David Brown    david.w.brown@kp.org  510-625-2369  
Carrie Walsh    carrie.walsh@kp.org  415-444-2058

Happy EBaying!

Selling Instructions

It does not cost anything to register yourself to buy or sell on eBay. eBay earns money by first charging a small fee for initiating a sale on the system and then by taking a commission (scaled to increase as the price an item sells for increases) on each item that sells. There are additional charges for enhancements to listings on the system. In general, someone selling need pay only the initial fee (small) and the
Commission; the enhancements are not necessary for our purposes.

Go to [http://www.ebay.com](http://www.ebay.com)

**Click on “Register.”** Follow the directions to create a “Seller's Account”. In order for you to pay the initial listing fee and the commission due for selling based on the cost of the item, you must indicate how you intend to pay and provide bank routing code, checking account number, etc. These items are encrypted and are considered secure. Once you have entered all the required information, you'll receive an email that will contain your new user ID and your confirmation of registration. Follow the directions in the confirmation email to complete registering your account.

**The email to use for the NCNMLG auction is:**

troutmole@sbcglobal.net

This insures that the money will go directly into the NCNMLG Paypal account.

When you wish to list an item, return to eBay and sign in using your user ID and your password.

**NCNMLG will reimburse you for shipping and selling costs.** Please keep a screenshot of your item and note these costs. Send the screenshot with a completed “Request for Reimbursement” form to our treasurer, Tilly Roche. The Request for Reimbursement form can be found at [http://ncnmlg.stanford.edu/about/about_documents.htm](http://ncnmlg.stanford.edu/about/about_documents.htm)

Tilly will write you a check. If you have several items for sale you might want to send them all in at once since these costs will be quite small.

When you wish to list an item, return to eBay and sign in using your user ID and your password.

**Click on “Sell.”**

**There are a few choices on selling:**

**Sell Item at Online Auction** allows buyers to bid on your item in a way that resembles a more conventional, face-to-face auction. The major difference between an old-fashioned auction and an eBay auction is the way in which the auction is ended. In a conventional auction, bidding stops when no more bids are given after the auctioneer has asked for them and given two chances for the buyers to change their minds (“Going, Going, Gone!”). An eBay auction ends at a specified time, after which no more bids may be made. Some claim that this makes the auction not a “true” auction, but the point is debatable. Be that as may be, eBay auctions are here to stay and that is how they function.

**Sell at Fixed (Buy it Now) Price** allows you to offer buyers the opportunity to purchase your item for a set price immediately. Such a listing can be set up to allow a buyer to purchase the item at the set price while still allowing for an auction (if no one bites on the Buy It Now price) or simply to set up the item to sell at a set price. Most sellers who use the Buy It Now option set up the listing so that there is a regular eBay auction running with the alternative opportunity to purchase the item for a set (naturally, somewhat or even greatly higher) price than the opening bid on the auction. For example, such a listing may begin the auction bidding at $9.99 but allow for a Buy It Now purchase at $19.99. Once a bidder has placed a bid on the item, however, the Buy It Now option for that item is no longer available. There is a $5 fee to set up a Buy It Now auction.

**Sell Your Item in Your Own eBay Store** allows a seller to create an online store from which to sell items at Buy It Now prices. It is not likely that any NCNMLG sellers will use this option.

To begin listing your item:

**Pick “Sell Item” at Online Auction.**

The eBay system categorizes items according to a system developed and revised over the years by its owners. The structure and taxonomy of the system should look very familiar to librarians! The problem of where to place an item in the system should seem
familiar as well. Scan through the possibilities by going to:
http://pages.ebay.com/sitemap.html?ssPageName=h:h
:smap:US

The eBay system itself will help to guide you through the categories, but it helps to take an overview first. Many people seem to search the system by the categories, although eBay does supply a pretty sophisticated search engine to look for items. Many buyers use both the categories and the search option, so it does pay to try to place your item in the most likely category.

Select from All Categories to place your item in a logical area. Click around to find what works best. Work through the system and choose a subcategory. It is usually wise to choose to list in a second category for "greater visibility." Click “Continue.”

You are now offered the opportunity to describe your item, first in brief fashion (Item Title, Style, Size) and then in much more detailed fashion in the Item Description. Try to be as clear and as explicit as you can, especially about the condition of the item. Try to imagine what you would want to know if you were buying the item without getting to handle it but were forced to judge its worth to you by a photograph and a verbal description. (For example, take dishes: what color? What pattern? What size? Who made them? How many? What condition? Be explicit: if there is no damage, say so. If there is damage, say so and describe it! Try to pack as much factual description into what you say as you can. Avoid exhortations to bid high and often and avoid descriptions of how "charming" an item may be or how it will “be a wonderful addition to someone’s collection.” Especially avoid superlatives, exclamations of awe (“Wow!”), and the like, which seasoned users of eBay like me will tell you are only annoying verbiage that improves your chances of selling not an iota. Be factual; be frank; be succinct. Invite questions, and if later on in the course of the auction you receive questions, answer them fully and promptly.

Click “Preview”. Check your listing for mistakes of any kind. Typos and misspellings can be deadly. If you say you have “Disches” for sale in your top line, and you don’t catch and correct it, you will lose all the potential buyers who might have found your listing by searching for “dishes.” It is hard to avoid mistakes, and the eBay system is not a word processor; it will not alert you to problems. It may be best to create your description in a word processing program and then cut and paste it into the form.

Once you are satisfied that your listing says what it should, click “Continue.”

Pricing and Duration. “Starting Price” is where you insert your opening bid price, that is, the lowest amount you will accept as payment. You may, if you choose, take (for a fee) the option for a “Reserve Price;” in this instance, your opening bid price will be lower than the price you will accept.

For example, you may simply make your opening bid price $9.99. In this case, if someone bids that amount, the item will sell for that amount. Other buyers may bid higher, and the item may ultimately sell for a higher price, but once a buyer has bid at least your opening bid price, the item must be sold.

In a reserve price auction, you may set the opening bid price at $9.99 but you may set your reserve price at $19.99. In this case, only if a buyer bids at least $19.99 will the item sell. A buyer may bid, for example, $12.99 and that bid will be registered, but the notation “Reserve Not Met” will appear on your item and you will not be obliged to sell. Your reserve price is not revealed on your listing (and it is considered not quite proper by most to reveal it in answer to email, though many do so anyway).

Reserve Price auctions really only make sense for big ticket items or rare collectibles. It would probably not be an option most NCNMLG sellers would take.

You have three choices for setting the bidding duration: three days, five days, and seven days (the most usual duration). Other durations can be chosen for a fee.
Choose the Quantity. In almost all cases this will be “1.” If you are selling a set of dishes, choose “1” and explain how many are in the lot in your description. It is unwise (and will almost surely confuse buyers, result in a flurry of email questions, and generally prove annoying all around) if you chose any number but one unless you are selling more than one of the exact same thing, and even then, chose “1.” In other words, just chose “1” and pass on!

Add Picture. Always add a picture. It will be almost impossible to sell anything, even a rare book, on eBay without a photograph, and even if such an item does sell, it would surely have sold for more money if there had been a photograph. People so not like to buy unless they can see a photograph.

To add one photograph is free; there is a $.15 fee for each additional picture. Click on “Browse” to retrieve your picture from where it is stored. Choose the name of your photo, and the address will be dropped into the picture field. There are options for Standard (free), Supersize ($ .75), Picture Show (slideshow player) $.25. It is unlikely you will need anything but the “Standard.”

You will now be offered several more options. In general, these are more likely to earn eBay additional fees than they are to increase the probability of your making a sale. Our recommendation is to ignore these options:

“Designer.” Choose a “Theme and Layout” for the whole listing (not what's around the picture as a frame).
“Increase Your Item's Visibility.” See Gallery options. For a small picture next to your listing pay $.25. “Make Your Listing Stand Out.” Bold to attract the buyer's attention is $1.00. Highlighting is an extra $5.00. None of these options is worth your money.

Click “Continue” and your picture will load.

Payment Methods. PayPal allows you to accept credit card payments from buyers. For NCNMLG sales, we have decided to use PayPal exclusively.

Shipping Locations. Choose the locations to where you are willing to send your item. In general, we recommend the United States and Canada only. These are large countries from whose populations you will almost surely find a buyer, and shipping overseas is not easy.

Choose the Shipping Costs. Shipping costs can be a bit problematic. Some buyers will expect their item to ship by US Priority Mail no matter what; some sellers insist on sending by US Priority Mail. Books can usually be sent Media Rate without causing protest from the buyer. In general, you should state clearly that the buyer will pay for shipping costs, and you should indicate if you will be including any charges for packing materials or “handling.” We do not recommend “handling” charges. They annoy people. Charges for packing materials can be legitimate, but if you will be sending the item by US Priority Mail, the boxes are free from the Post Office and who among us is not inundated with styrofoam bubbles from our own purchases which we can reuse? In general, if you can, do not charge for packing materials.

You can set and indicate a flat rate if you choose to do so. You would choose this option if you are quite sure that the item can be sent for that rate anywhere in the US (or Canada, if you have opted to sell to Canadians). You can also set up the option for “Calculate Rates and Estimate the Weight and Package Size” using the Shipping Calculator.

Finally, Preview and Edit. Check your listing carefully for errors. It is possible to correct them after you have submitted your listing, but to do so is time-consuming and troublesome; it will be easier to correct them beforehand.

Submit. You have now “Successfully Listed” your item. You will receive a confirmation email, and a Confirmation Code which will allow you to “Track Your Bids” through My eBay.

You'll be notified through e-mail when you have a sale. But most of us cannot help checking back repeatedly to see how the item is faring anyway.
You may receive questions regarding your item via email. Try to answer these questions as promptly and as clearly as you can.

Good work!

There are tutorials for new users of eBay at this URL: http://pages.ebay.com/education/

**New NCNMLG Colleague Appreciation Program (CAP)**

Submitted by Julia Kochi  
Chair, Awards and Honors Committee

Since the Colleague Appreciation Program (CAP) was announced at the Joint Meeting in Long Beach in February, seven NCNMLG members have been honored by their colleagues:

**Jo Anne Boorkman** - for leadership, mentoring and service  
**Mary Buttner** – for service on the Awards & Honors Committee  
**Rebecca Davis** – for outstanding leadership and organization of the 2004 Joint Meeting  
**Joan Fierberg** - In recognition of her retirement from the Barnett-Briggs Medical Library at San Francisco General Hospital Medical Center.  
**Candace Walker** - for service on the Awards & Honors Committee  
**Jacqueline Wilson** - for service on the Awards & Honors Committee  
**Maryann Zaremska** - for valuable advice over the years

Help support the new NCNMLG Professional Development Grants by honoring a colleague and making a donation to the organization. Some examples of reasons to honor a member are:

- Celebrating an award or promotion  
- Acknowledging a mentor/mentee relationship  
- Appreciating character, scholarship, leadership, service, humor, grace, perseverance, trust, vision, perspective

Each honoree receives a letter and a certificate. Each donor receives a letter acknowledging receipt of the donation. Honorees will be recognized in the NCNMLG newsletter and formally at Joint Meetings. Recognize a colleague today! (Please see Appendix A for Colleague Appreciation Program form.)

**NEW NCNMLG Professional Development Grants**

Submitted by Julia Kochi  
Chair, Awards and Honors Committee

Also new this year is the NCNMLG Professional Development Grants Program. Professional Development Grants provide financial assistance to members in support of activities such as attendance at CE courses, conferences, and meetings.

NCNMLG members may apply for grants up to $300 for activities that will contribute to their professional development. Applicants must provide a description of the program, amount requested, statement of career objectives, and how the program contributes to attaining those objectives. A follow-up report must be written for the NCNMLG newsletter after the program has been completed.

The grants will be offered two (2) times a year, and a total of $600 will be awarded yearly. The Awards and Honors Committee is currently accepting applications for the April 15th deadline.

**NOTE:** The completed application must be received (email preferred) by the Chair of the Awards and Honors Committee no later than April 15 or November 15. Please see Appendix for the application form.

To apply for a grant, please submit the completed application form to julia.kochi@library.ucsf.edu (preferred) or:

Julia Kochi, Chair, Awards and Honors Committee  
UCSF Library  
530 Parnassus Ave.  
San Francisco, CA 94143-0840
The Story of the Mentor and Mentee

By
Geri Bodeker and Jo Anne Boorkman

The mentee’s story from Geri Bodeker…

I received a wonderful Christmas present on Friday, December 13, 2002. The gift was an approval letter from the credentialing committee at the Medical Library Association, who accepted my Academy of Health Information Professionals (AHIP) application. I was approved for membership into the Academy at the Provisional Member Level. But, the gift didn’t end there…to my surprise I was informed that I was going to be assigned a mentor. I almost fell off my chair when I heard my mentor was going to be Jo Anne Boorkman (head librarian) from the Carlson Health Sciences Library at UC Davis. I felt like I had hit the Medical Librarian lotto! In this case, Friday the 13th proved to be a good luck day for me. There is actually an article in a 1993 issue of the British Medical Journal that discusses “fear of Friday the 13th”, but that’s another story.

Getting back to AHIP, it was really worth all of the documentation, application process and waiting for that much anticipated approval letter. I had felt a need to become a member of AHIP as I do not have an MLS or MLIS. My Master of Science degree is in Health Science. In addition, I have experience and credentials in Health Education. I came into the profession of librarianship in the year 2000, by way of work experience and having a knowledge base in the health sciences and education. Being a medical librarian, by far, has been the best job I have ever had in my entire life. The opportunity to work with outstanding professional librarians has been an incredible experience.

The AHIP credential has helped me become more knowledgeable in all areas of librarianship insofar that I have taken many classes as required by MLA and the AHIP credentialing committee! Let me say again…I took a LOT of classes!! OK, in triplicate…I took a zillion classes!!! It’s now 2005; I have been a medical librarian for five years, so now I am eligible for full membership in AHIP. If it were not for the steady and patient hand of Jo Anne Boorkman (my rock), I would not have be able to work my way up the ranks of the AHIP credential. Jo Anne is an awesome friend and professional mentor, and I feel so honored to have had the privilege of being her mentee. She has not only helped me in my professional career these last three years, but has been a real support to me personally.

To conclude, I’m probably one of a select few who actually looks fondly upon Friday, the 13th. It was a great day for me in 2002…I was the recipient of wonderful gifts. And so, the story of the mentor and mentee continues with my undying gratitude and appreciation to Jo Anne Boorkman…an AHIP mentor extraordinaire!

The Mentor’s story from Jo Anne Boorkman…

Now it is my turn. When Janette McCray contacted me about being an AHIP mentor, I was in one of my “I don’t know how I’m going to get everything done in time” modes and generally feeling that I could not possibly take on one more assignment. She said that the Credentialing Committee had an applicant who had a health sciences background but did not have an MLS. Someone who needed guidance in making sure the application was completed correctly, so that any relevant background experience and education would be properly presented to the committee. So, I asked her if I could answer in a few days…

After a good night’s sleep and some reflection, I decided that it would be good for me to take on this particular assignment. After all, I had been an early
participant in the development of the MLA credentialing program that resulted in its transformation into the Academy of Health Information Professionals (AHIP). At the time, MLA was encouraging a broader membership and inclusion of health professionals working in library settings who have different educational backgrounds. This looked like an opportunity for me to see first hand how well the process had been designed to accommodate this more inclusive approach.

Little did I know that I would be assigned such an eager, enthusiastic and motivated mentee as Geri Bodeker. Geri and I “met” initially over the telephone and via email and fax, since our busy schedules and northern California geography (Davis ↔ South San Francisco) made a face-to-face meeting challenging at best. We reviewed her experience and education and how they could fit into the AHIP criteria. We also reviewed the Platform for Change and discussed the educational needs that would help her develop the skills she needed for her job, as well as for AHIP certification. Lo and behold, we had a plan. This was fun and energizing for me. It also did not take too much time or effort on my part. Geri’s the one who needed to do the real work. And she has been busy fulfilling her end of the agreement.

Part of MLA’s mentor-mentee agreement is still to have at least one face-to-face meeting on an annual basis. So, Geri and I did need to bridge that Davis ↔ San Francisco span. For our first meeting, I tested the Amtrak/Bart connections and we scheduled a day in August at Kaiser South San Francisco just one week after the Bart extension to the San Francisco airport opened. It was a nice field trip for me and we actually met, reviewed Geri’s upcoming yearly plan and toured Kaiser South San Francisco. Conveniently for Geri, the Joint Meeting was in Sacramento the following year. So, I was able to show her UC Davis Carlson Health Sciences Library when we had our annual planning meeting. Between times we still “meet” regularly via email, phone and fax and get ready for our next real meeting as she prepares to submit her documentation for full AHIP Member status, and plan for her continuing professional development.

This has been a truly rewarding experience. I have had the pleasure of getting to know a new colleague and friend, learning about the challenges of her job, and helping her set the course of her professional development. I’ve had the easy assignment. Geri’s had to do all the work.

The MLA AHIP mentoring experience is highly recommended, even for the over committed among us.

**Member News**

**New Members**

Submitted by Kristi Wessenberg
Membership co-chair

Below is a list of new members who have joined NCNMLG since January 2005. Welcome on board.

- **Noma Collins**
  Community Breast Health Project, Palo Alto
  noma@cbhp.org

- **James Curtis**
  University of Nevada, Reno, NV
  jacurtis@unr.edu

- **Deanna Gaige**
  Alliant International University, San Francisco
dgaige@alliant.edu

- **Christine Johnston**
  Children's Hospital Oakland, Oakland
cjohnston@mail.cho.org

- **Debra Ketchell,**
  Stanford, Palo Alto
  ketchell@stanford.edu

- **Evelyn Kobayashi**
  Kaiser Permanente, Hayward
evelyn.kobayashi@kp.org
Joan Fierberg’s Retirement

Submitted by Julie Haugen

Joan Fierberg, Library Manager of the Barnett-Briggs Medical Library at the San Francisco General Hospital Medical Center, retired at the end of February 2005. A reception was held in the Library on February 18, to celebrate Joan’s many accomplishments. Her husband, family and grandchildren were also in attendance as were many UCSF, SFGH and librarian colleagues.

Ms. Fierberg began as Library Manager in September 1995. Under her guidance, the Library expanded services to include a computer training lab, improved computer and photocopying services, and an expanded and updated textbook and journal collection.

Gene O’Connell, CEO, SFGHMC, presented Joan with a plaque in recognition of her years of service and dedication to SFGHMC. Ms. O’Connell spoke of Joan’s successful efforts to bring the library into the 21st century.
Cathryn Thurow, Director, SFGH Dean’s Office, UCSF, spoke of Joan’s commitment to transform the library into a warm, welcoming place, with up-to-date textbooks, journals and computer resources.

Doug Eckman, Operations Manager, SFGH Dean’s Office, UCSF, highlighted Joan’s strong commitment to staff development. He presented her a photo montage of SFGH Dean’s office staff.

Joan received her MLS from the University of Southern California. Her librarian career spans both coasts, including librarian and director positions at Harbor-UCLA Medical Center, the Alfred I duPont Hospital for Children in Delaware and Cooper University Hospital/University of Medicine and Dentistry of New Jersey, Camden. Along the way, she worked with many librarians and library staff. In recognition of her work within the health sciences library field, Joan was honored with an NCNMLG Colleague Appreciation Program (CAP) Award, which reads:

In recognition of Ms. Fierberg's retirement from the Barnett-Briggs Medical Library at San Francisco General Hospital Medical Center, this recognizes Ms. Fierberg's dedication and years of service to UCSF, SFGHMC, and to the health sciences librarian profession. This honors Ms. Fierberg's leadership, unique vision and strong commitment to mentoring, nurturing and guiding the librarians who were privileged to work with her. Lastly, this celebrates her focus, commitment and tenacity to dramatically transform the Library into a viable service and resource for the SFGH campus.

We wish Joan the best as she takes on new challenges and interests!

Minutes of the NCNMLG Business Meeting, February 4 2005

February 4, 2005
MLGSCA/NCNMLG Joint Meeting, Long Beach, CA

Call to Order

Rebecca Davis called the meeting to order at 5:07 pm
Minutes from the Board Meeting December 14, 2004 were not reviewed.

Attendees

Rebecca Davis, President; Heidi Heilemann, President-Elect, and Parliamentarian; Mina Davenport, Secretary; Tilly Roche, Treasurer; Candace Walker, MLA Chapter Council Representative; Julia Kochi, Awards and Honors; John Ward, Electronic Res./Documentation; David Brown, ILL Coupons; Kier Reavie, Archivist; Carolyn Kopper, Bylaws; Ysabel Bertolucci; Rikke Ogawa, MLA Membership Representative; Ysabel Bertolucci, Dorrie Slutsker, Long Range Planning Tri-Chairs; Barbara Ryken, Governmental Relations; Angela Brunton; Ellen Richards; Debbie Sommer; Ron Schultz; Xiaoli Li; Jo Anne Boorkman; Maryann Zaremska; Jim Curtis; Terri Malmgren; Beth Weil; Mary Buttner; Beverly Taugher; Rupa Chaobal; Gloria Won; Peggy Tahir; Geri Bodeker; Janet Bruman

Informational Reports

Tilly Roche, Treasurer: Expenses are still less than income. R. Ogawa suggested an analysis before the fall meeting. T. Roche says the Chapter should have enough money to cover expenses normal for several years, even though the next Joint Meeting is not until 2008.
Candace Walker, MLA Chapter Council Representative, asked the group whether MLA Focus should be forwarded to non-MLA members. The group thought it should be; non-MLA members can request it. Individuals who attend MLA in San Antonio who have been members for less than five years will be eligible for a free Roundtables Lunch. To sign up for the free lunch (limited spaces) you must use the online registration option. Also, anyone who would like to be a facilitator or recorder for the Roundtables Lunch should contact the Roundtable organizer. A suggestion was made that MLA produce a brochure for new members to explain the different chapters, which C. Walker will bring up at the next meeting. Individuals who attend MLA in San Antonio will be eligible for a free Roundtables Lunch. To sign up for the free lunch (limited spaces) you must use the online registration option. Also, anyone who would like to be a facilitator or recorder for the Roundtables Lunch should contact the Roundtable organizer. A suggestion was made that MLA produce a brochure for new members to explain the different chapters, which C. Walker will bring up at the next meeting. One Chapter has an online directory. T. Roche says the MLA membership information can be downloaded and the rest of the information can be appended if NCNMLG chooses to have an online directory. There was some discussion of whether it would be worth the effort, and whether or not it would be accessed that often.

David Brown, Auction: Carrie Walsh wrote the instructions; D. Brown edited them, and forwarded them to S. Pimental. The first item is one of the Hospital Librarian t-shirts that were on sale at the MLA meeting in Vancouver. The bidding will start at $1.99. A question was raised on who pays for shipping; the person offering the item can absorb the cost, or can get reimbursed. A note will be sent to the list-serv whenever items are posted to eBay.

Carolyn Kopper, Bylaws: She has approval to move items more appropriate to the Policy and Procedures Manual, which will make changes to the Bylaws less frequent.

R. Davis for Cynthia Perkins, Continuing Education: The CE survey results show that 75% of respondents were interested in Web-based or online learning. Electronic resource licensing was the other topic interest among respondents. One topic suggested for the April program was an EBM class done by Rochelle Minchow, who presented a talk on EBM, and chaired one of the EBM roundtables at the Joint Meeting. The issue of how to get CE programs to outlying areas of the Chapter, such as Fresno or Reno was raised. Some of the suggestions were to meet in one place, and broadcast to other areas; RML could start their "road shows" again; they could be presented using Yahoo Messenger and a web cam.

John Ward, Electronic Resources: GoDaddy.com was the site chosen for the web site hosting, for $200, which includes support. The list-serv will stay at Stanford. C. Walker will ask at the next MLA meeting why they charge so much to host. R. Davis will send a message to Evelyn Shaevel at MLA and MLA President Joanne Marshall asking if MLA could act as a broker with hosting companies for the Chapters.

R. Davis, Joint Meeting 2008: The next Joint Meeting to be hosted by NCNMLG will be in Las Vegas. Florence Jakus and Jim Curtis have offered their services. Tri-chairs are still needed.

R. Davis for Kristi Wessenberg, Membership: Consideration is being given to making the membership directory an online database. Each member could update his/her own entry at any time, could be linked to the new web-site. A question was raised about how members use/would use the online directory. A Survey of members will be undertaken to ascertain this.

R. Davis for Lisa Lott Jerant, Mentoring Task Force (Colleague Connection Program) Chair: It was stated that the new Colleague Connection program is not a mentoring program. L. Jerant will contact an existing member when a new member joins in the existing members’ area; the existing member will be asked to contact the new member and welcome him/her to the Chapter. To date, 10 new members have been contacted in this way.

R. Davis, Tri-Chapter Meeting: The next Tri-Chapter meeting will be hosted by the Pacific Northwest Chapter in Seattle in October, 2006. There will not be a Joint Meeting in 2007, but some type of program/meeting will be scheduled for the 60th anniversary of NCNMLG in November, 2007. Alumni members of the Chapter will be invited.

Julia Kochi, Awards and Honors: The Colleague Appreciation Program (CAP) and the Professional
Development Grant Programs were explained. Mary Buttner passed around applications for the CAP. T. Roche confirmed that all donations are tax deductible.

**Keir Reavie, Presentation of the Election Slate for 2005/06:** K. Reavie presented the election slate to the Board, which was approved. He will start making up the ballot. It was also noted by one of the members present that election slates do not have to be presented and seconded.

**Julia Kochi, Announcement of the Recipient of the NCNMLG Award for Professional Excellence:** J. Kochi announced the recipient, Anne Shew. Anne was not present at the meeting. She will be acknowledged again at the April meeting.

**Other Business**

Ron Schultz brought up Electronic Document Delivery (EDD) Project. Grant money will be available to purchase equipment, etc. for EDD. Standards will be drawn up for equipment purchases by member institutions. It is anticipated that the US mail will no longer be the normal route of delivery within a few years.

The next meeting will be some time in April, to coincide with the Spring CE, time and location TBA.

There being no other business, the meeting was adjourned at 5:00 pm.

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**Minutes of the NCNMLG Business Meeting, December 14 2004**

Submitted by Mina Davenport, Secretary

December 14, 2004
California Healthcare Foundation, Oakland CA

**Call to order**

Debbie Sommer opened the meeting with “housekeeping” items

Rebecca Davis called the meeting to order at 10:03 am

Minutes from the Board Meeting September 22, 2004 were reviewed and approved.

Officers and Committee Chairs introduced themselves between Roundtables and Tri-Chapter discussions.

**Attendees**

Rebecca Davis, President; Heidi Heilemann, President-Elect, and Parliamentarian; Mina Davenport, Secretary; Tilly Roche, Treasurer; Julie Haugen, Nominating Committee Chair; Candace Walker, MLA Chapter Council Representative (by phone); Julia Kochi, Awards and Honors; John Ward, Electronic Resources/Documentation; David Brown, ILL Coupons; Kristi Wessenberg, Membership Co-Chair; Kier Reave, Archivist; Carolyn Kopper, Bylaws; Sara Pimental; Elyse Eisner, Paraprofessional/Professional Liaison; Pam Murname, Stanford Web Liaison; Nancy Mangum; Ruth Americk; Ysabel Bertolucci; Barbara Ryken; Dorrie Slutsker; Annette Osengo; Angela Brunton; Ellen Richards; Debbie Sommer

Sponsorship of Roundtable seats a MLA ’05

MLA wants to increase participation at MLA among new members, and thought funding these members at the Roundtable Luncheon might be an incentive to attend in 2005; MLA would like to extend this to 2006 and beyond. There would be one new member at each table, and the contribution would be $60. They are asking the Chapters whether they would like to contribute to this. The question posed by D. Brown was whether or not each Chapter would control their own funds, or whether it would be used for other Chapters. Other issues were criteria for selection; would sponsorship be noted on the table; formal or informal participation. This plan was devised because some new members felt they were being ignored and excluded from MLA committees, etc.

Tri-Chapter Meeting

There will be a Tri-Chapter meeting in Seattle in 2006. The next joint meeting that NCNMLG is responsible for is Las Vegas in 2008; R. Davis will again contact Florence Jakus about chairmanship.

NCNMLG’s 60th anniversary is Nov 12, 2007. Some
kind of CE or other activity may be planned for then, or may be planned in conjunction with the Joint Meeting in 2008.

**Committee Reports (Nothing to Report/Not Requiring Action)**

- Archivist; Government Relations; MLA
- Benchmarking; PSRML Representative; Public Relations; Research; Electronic Document Delivery Taskforce; Nominating Committee; Program

K. Reavie reported for M-L. Fang that she had a family emergency, but that the newsletter should be out on time.

D. Brown reported that he got the forms to make him a signatory on the account; he also bought stamps and reimbursed himself.

T. Roche started the PayPal account for the E-Bay auction

**Committee/Task Force Reports (Requiring Action)**

**Auction** - S. Pimental has set up the E-Bay account and will do a test run. Discussion proceeded about details; D. Brown and J. Ward will form a committee with S. Pimental, with assistance from T. Roche and C. Walsh. Something will be published in the newsletter about procedures.

**Awards and Honors** – J. Kochi has forwarded the nominations for awards to R. Davis. J. Kochi presented the Colleague Appreciation Program and the NCNMLG Professional Development Program to the Board. After some discussion, both Programs were approved by the Board. Honorees from the Colleague Appreciation Program will be listed quarterly in the newsletter and yearly at the joint meeting. Checks for the Colleague Appreciation Program should go to the Committee first, and then get forwarded to the treasury. J. Kochi pointed out that if these programs are successful, another group/committee may be needed to administer it. T. Roche will take to the accountant to make sure these donations are tax deductible. The treasury will fund the initial $600 for the Professional Development Grant ($600 was the figure proposed by R. Davis); Colleague Appreciation Program money will be used in the future.

NCNMLG membership of any type will be the only criteria for submitting a grant proposal. H. Heilemann suggested that all paperwork for both programs be electronic, while the certificates would still be paper.

**Bylaws** – C. Kopper reported that MLA will all electronic voting in 2005. If NCNMLG should do the same, the Bylaws terminology would need to be changed from “mail” to “distribute.” She recommends removing some of the by-laws and putting them in the Policy and Procedure Manual (PPM) because any changes to the Bylaws requires a vote by the membership, and approval from MLA; neither the bylaws or the PPM has been revised since Mary Beth Train was president. C. Kopper will ask D. Slutsker to be on the committee, and Y. Bertolucci volunteered to be on the committee. One concern raised was how to accommodate those members who do not have e-mail.

C. Walker proposed to change the bylaws to allow Chapter meetings to be held on local campuses with MLIS/MLS programs.

**Continuing Education** – CE survey results were presented to the board by R. Davis for C. Perkins. Mini Med School and Managing Electronic Resources: Beyond the Basics were the most popular choices. A Mini Med School may be held at the Tri-Chapter Meeting in 2006. NCNMLG will apply for funding for a CE class grant for RADAR, a management/leadership program. The presenter charges about $2000. T. Roche suggested that this would be a good program for the 60th anniversary of NCNMLG. There was some discussion about Webcasts brought up by C. Walker. It was deemed to expensive by the Board.

**Electronic Resources/Documentation** – The NCNMLG web site must be moved from Stanford within the next month or so, or as soon as possible. J. Ward presented a chart to the Board with the different hosts we might want to use. MLAnet is the most expensive. J. Haugen suggested registering our domain name, so in that way we have to change servers again, we can keep the name. J. Ward said one of the things we pay these companies to do is to register it for us. P. Murname will get the details of
the data transfer from the Stanford server to the new one. J. Kochi suggested contacting some of the companies that use these services. P. Murame proposed that the Board give the committee a ceiling price we would be willing to pay, and let them make the final decision. The ceiling was the charges for using MLAnet, if that turns out to be the most viable solution. The Board approved her proposal.

**Membership Chair** – MLA sent K. Wessenberg a list of MLA members who do not belong to NCNMLG (83). Y. Bertolucci will help K. Wessenberg contact these individuals. R. Davis reported for L. Jerant that Colleague Connection is not a mentoring vehicle, but it may become one. H. Heilemann mentioned that she had been paired with someone through the mentoring checkboxes on the membership form; the Board approved removing the mentoring checkboxes on the membership form.

The next meeting time, date, and location TBA.

There being no other business, the meeting was adjourned at 11:36 am.

The business meeting was called to order at 11:38 am by R. Davis. R. Davis summarized the Committee/Task Force Reports for the attendees. The business meeting was adjourned at 11:56 am.

Respectfully submitted

Mina Davenport, Secretary

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**Web Resource**

**English-Spanish Bilingual Consumer Health Website Relaunched** http://www.noah-health.org/

The bilingual consumer health information Website for New York Online Access to Health (NOAH) has been relaunched with a new streamlined design and easier navigation functions. The New York Academy of Medicine and its partners provide English- and Spanish-speaking consumers with access to high-quality, full-text, easy-to-understand information that is accurate, timely, relevant, and unbiased. NOAH's use of both English and Spanish is a unique feature and allows it to be used by people who speak only Spanish, an often medically underserved population.

**FREE Database Training at San Mateo Medical Center, San Mateo, CA**

Submitted by Mark Constantz

The San Mateo Medical Library is hosting trainings on the following products in 2005. UpToDate, OVID, EBSCOHost, MDConsult, Micromedex, and Krames-on-Demand.

Please call or email Mark Constantz, MLS, Medical Librarian for more information.

(650) 573-2520  mconstantz@co.sanmateo.ca.us

**Continuing Education**

**NLM Classes: PubMed, Toxnet, NLM Gateway & ClinicalTrials.gov**

May 2 – 5, 2005, Shields Library at UC Davis

The University of California, Davis will be the site for three NLM classes: PubMed, Toxnet and NLM Gateway & ClinicalTrials.gov. Instructors from the National Training Center and Clearinghouse will be teaching these classes. The classes will take place in the Library Instruction Laboratory (LIL) of Shields Library, Monday, May 2, 2005 through Thursday, May 5, 2005. For class descriptions, visit http://nnlm.gov/mar/online/description.html

Please register soon! All registration is done online. In order to register for these classes, please go to: http://nnlm.gov/mar/online/request.html

**Living with Change: Coping and Stress Reduction in the Library Workplace**

April 5, Contra Costa County Library - Pleasant Hill
May 18, San Francisco Public Library
June 13, Sacramento Public Library - Galleria
For workshop description, outlines and online registration, please visit http://infopeople.org/WS/workshop/Workshop/208

CME Courses Offered by PSRML for Physicians

Information support to health professionals, especially those in the inner city and rural areas, is a major objective of the NLM. The Pacific Southwest Regional Medical Library (PSRML) is NLM's representative in Arizona, California, Hawaii, Nevada, and the Pacific Basin.

Please let your physicians know that CME credit has been awarded through the NIH/FAES CME Committee to physicians for the following training: http://nnlm.gov/psr/classes.html#php1, including PubMed Searching, Consumer Health Resources.

To request training, please contact PSRML at psr-nnlm@library.ucla.edu.

Fellowship Opportunity

Submitted by Claire Bishop
Project Consultant
The Seattle Foundation

The Seattle Foundation is looking for a few great & experienced health sciences librarians for a unique fellowship sponsored by the Grace & Harold Sewell Fund, called the Sewell Learning Partnership. The Fund is inviting interested candidates, meeting eligibility criteria, to apply for placement in a Sewell Learning Partnership; the application deadline is May 10, 2005, with placement decisions made by late June. Our apologies for the short timeframe -- if this presents a hardship; please let me know.

The Sewell Fund is creating a series of Learning Partnerships placing experienced librarians within leading health care organizations for the purpose of both partners gaining a greater understanding of how best information sciences can be effectively applied in each environment. We believe that this experience will facilitate a bridging of cultures resulting in a more creative and effective application of information science in the health care arena.

Sound interesting? Three eminent health-related organizations in Seattle thought so, too, and agreed to become host organizations for the Sewell Learning Partnerships. Successful applicants will be matched with either Seattle Biomedical Research Institute, or Group Health Cooperative Foundation, or Public Health-Seattle King County and UW Health Sciences Libraries. To learn more about this fellowship opportunity, check out the Learning Partnership information posted on www.sewellfund.org. If you have questions, please email me at Claire@seattlefoundation.org or call me at 206-799-8563.

Job

UC Davis

Department Head, Biological and Agricultural Sciences

Candidates applying by May 27, 2005 will receive first consideration. The position is open until filled.

Biological and Agricultural Sciences Librarian

(Temporary, full-time appointment through June 30, 2006) Candidates applying by May 18, 2005 will receive first consideration and the position is open until filled.

For job description or any further questions, you may contact Debbie Ojakangas by phone at 530-752-3444 or email her at daojakangas@ucdavis.edu

UC Irvine, Health Sciences Education Coordinator

The University of California, Irvine Libraries invites applications for the position of Health Sciences Education Coordinator. This position description is listed at http://www.lib.uci.edu/libraries/jobs/libvac.html. Applications received by June 10, 2005 will receive first consideration, but applications will continue to be accepted until the position is filled.
Upcoming Events

April 26, 2005

NCNMLG Spring Dinner

Tuesday, April 26, 2005
Atlantic Room
Spengers Restaurant
1919 Fourth St.
Berkeley CA

The Spring Dinner promises to be an enjoyable evening with colleagues and good food. The Professional Excellence Award will be presented to Anne Shew. The roundtable discussions after dinner will give you a chance to learn what others are doing to market and promote their libraries.

April 27, 2005

The Special Libraries Association (SLA) San Francisco-Bay Region Chapter, Northern California Association of Law Libraries (NOCALL) and the Northern California & Nevada Medical Library Group (NCNMLG) invites you to a joint panel discussion and catered reception.

When: April 27th, 4:00 p.m. - 6:00 p.m.
Where: U.C. Berkeley S.I.M.S., South Hall, Room 110

Information professionals from a wide variety of Industries, including medicine, architecture, corporate, legal and consulting will be represented on our panel. Come hear how information workers manage and mediate information and technology within a variety of industries and organizations.

Topics to be discussed by the panel include:
• Tips for career development within different industries
• The information professional’s role in the mediation of technology and end users within different types of organizations
• Skills for success in information management within various industries

Members of local professional organizations will be present at the reception and available for your questions. Learn from their experience and make contacts with professionals from a variety of industries while you enjoy food and drink.

Door prizes including one year memberships to SLA, NOCALL and NCNMLG will be given!

May 2, 2005

Free Orphan Works Audioconference Sponsored by MLA and ARL

What do you do if you cannot find the copyright holder of a work (say a photograph, article, or film clip) that you want to use in a book or on a Website? MLA and the Association of Research Libraries (ARL) are sponsoring a free, interactive audio conference on "Orphan Works: Issues and Legislative Strategies," Monday, May 2, 3:00 p.m.-4:30 p.m. eastern time. A panel of experts will discuss various options to address problems and possible strategies for dealing with orphan works, copyrighted works whose owners are difficult or even impossible to locate.

From their computers, participants can listen to commentary and view visuals from each of the presenters, who represent diverse constituencies that address issues such as the implications for the conduct of research and education and digitization initiatives. Participants will have the opportunity to submit questions as part of the live discussion. Registration deadline is Wednesday, April 27. For more information, contact Dinell Mitchell, ARL administrative assistant, by email or phone 202-296-2296.
May 14-19, 2005

MLA ’05 Annual Meeting
San Antonio TX

For information on the programs, CE courses and symposium, visit
http://www.mlanet.org/am/am2005/index.html

October 2005

AMIA ’05 Annual Meeting
October 22-26, 2005
Washington DC
http://www.mlanet.org/am/index.html

ASIS ‘05 Annual Meeting
October 28-November 2, 2005
Charlotte, North Carolina
http://www.asis.org/am05call.htm
APPENDIX A: Colleague Appreciation Program (CAP)

Please type or print.

Honoree Information

Please send notification of this CAP Award to:

Honoree Name: ________________________________________________________
Institution, City, State: _________________________________________________
Honored for: __________________________________________________________

Honoree Name: _________________________________________________________
Institution, City, State: _________________________________________________
Honored for: __________________________________________________________

Donor Information

Donor Name: __________________________________________________________
Institution: _____________________________________________________________
City, State, ZIP Code: __________________________________________________
Telephone: (day) ____________________ Email: ____________________________
Would you like the CAP to be anonymous? ___Yes    ___No

Enclosed is my donation to the amount of: ____________________________ ($10 minimum)
*Amount of donation will not be revealed to honoree.

Please send completed form and a check payable to: NCNMLG to:

Mary Buttner
Lane Medical Library
Stanford University Medical Center
300 Pasteur Drive, Rm L109
Stanford, CA 94305-5123
Appendix B: NCNMLG Professional Development Grants Application

NOTE: The completed application must be received (email preferred) by the Chair of the Awards and Honors Committee no later than November 15 or April 15.

Please type or print legibly all the required information.

Name: __________________________________________________________________________
Institution: _____________________________________________________________________
Address: ________________________________________________________________________
City, State, ZIP Code: _____________________________________________________________
Telephone: (day) ______________________ Email: _____________________________________
Date MLS degree received and name of institution: ____________________________________
_______________________________________________________________________________

Professional employment for the last 5 years:
Institution/City/Duties
_______________________________________________________________________________
_______________________________________________________________________________
_______________________________________________________________________________
_______________________________________________________________________________

Statement of career objectives and how the NCNMLG Professional Development Grant would help you to attain them. Include any information that might be relevant to the award criteria, such as course work or CE activities, honors or awards, membership in the Academy of Health Information Professionals.
_______________________________________________________________________________
_______________________________________________________________________________
_______________________________________________________________________________
_______________________________________________________________________________

Name and date of program: _________________________________________________________

Amount requested and how it will be used: _____________________________________________
_______________________________________________________________________________

Signature: ____________________________
Date: ________________________________
LISTSERV ADDRESS:
ncnmlglist@lists.stanford.edu

Everyone is encouraged to subscribe to the general listserv. These are very low-volume lists designed for communication of important information from NCNMLG to its members. The only time you will need to unsubscribe is when your e-mail address changes. In this case two actions are necessary. You will need to unsubscribe your old e-mail address and then subscribe the new address. This keeps our listserv current!

TO SUBSCRIBE:
Send a message to: majordomo@lists.stanford.edu
Leave the subject line blank
Type in body of the message:
subscribe ncnmlglist your_email_address_here

TO UNSUBSCRIBE
Send a message to: majordomo@lists.stanford.edu
Leave the subject line blank
Type in body of the message:
unsubscribe ncnmlglist your_email_address_here

TO SEND A MESSAGE:
Send a general e-mail to: ncnmlglist@lists.stanford.edu

SUBMITTING ITEMS TO THE NEWSLETTER

Please email your submissions to the Newsletter editor. Items for the NCNMLG Newsletter may be sent in electronic format to:

Min-Lin E. Fang
Email: fang@library.ucsf.edu

Submission Deadlines:
February 15 for March/April Newsletter
April 15 for May/June Newsletter
June 15 for July/August Newsletter
August 15 for September/October Newsletter
October 15 for November/December Newsletter
December 15 for January/February Newsletter

If you have questions about submitting articles or announcements to the Newsletter, please feel free to call me at 415-476-3397.

The NCNMLG Newsletter is published 6 times a year: July/August, September/October, November/December, January/February, March/April, May/June.

The May/June, 2005 issue of the newsletter will be available in early June.